K.M.K SALES LTD.

PARTS RETURN POLICY

RETURN ELIGIBILITY

Parts must be eligible for return, unused, and in new, resalable condition. All returns are subject to inspection and verification of condition.

- **Caution:** Any parts that have been installed are not returnable.
- **Special order parts** are returnable with minimum 15% restocking fee, if returnable or amount stated in manufacturers return policy.



IN-STOCK PARTS

Returnable in-stock parts in new, resalable condition are subject to the following:

- **Within 30 days** of purchase – 100% refund or full credit.
- **After 30 days** – 90% refund or full credit.
- **After 60 days** – no refund, no credit.

NON-RETURNABLE PARTS / SPECIAL ORDER PARTS

Special order parts are subject to manufacturer return policy and may be subject to restocking fees and freight to return the part.

Parts designated as non-returnable at the time of purchase will not be accepted for return. The following items are also non-returnable:

- Used parts
- Parts with damage or alteration
- Parts marked “non-returnable”
- Consumables (oils, fluids, and sealants)

ELECTRONIC PARTS

Electronic parts are subject to management discretion for return if the part is unopened, unused, and in new, resalable condition.

REMANUFACTURED CORES

Remanufactured cores must be returned, and credit will be given when the vendor accepts the core. Cores must be complete and in acceptable condition. Cores with damaged cores will not be accepted for core credit.

PROOF OF PURCHASE

Please provide your invoice, receipt, or account information with your return. Without this information available, KMK Sales will not be able to process your return.

INSPECTION & FINAL APPROVAL

All returns are subject to inspection and final approval. Stocking fees are calculated based on the original purchase price of the returned item.

Thank you for helping us keep returns quick, accurate, and fair for everyone.